

10 March 1998

To Whom it may concern,

I have known Manfred Schneider for approximately nine years and during that time I have found Manfred to be a person who can be relied upon and trusted.

Manfred has a vast knowledge of how steam reticulation process plant should be installed to achieve the maximum benefit from your investment.

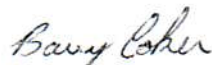
Manfred has troubleshooted for us on a number of occasions in a fairly wide spread steam reticulation system and his advice has always solved our problems, improved our processes and created cost savings.

I am extremely proud to be a referee for a person such as Manfred Schneider who has a lot to offer to those who are willing to listen.

I am positive that anyone who is using steam in their processes and has met Manfred, has benefited by the experience.

I have no hesitation in recommending Manfred's ability and expertise in the field of steam services.

Yours sincerely,



Barry Coker
Maintenance/Security Manager